220 Hebrard Blvd (Saucier Wellness Center)

Lafayette, LA 70504

<u>studenthealth.louisiana.edu</u>

Phone: 482-1293

Email: shs@louisiana.edu

Clinic Hours: Monday-Thursday 8AM-5PM

Friday: 8AM-12:30PM

Welcome! The UL Lafayette Student Health Services (SHS) strives to provide quality, accessible, cost sensitive, primary medical care and active health promotion to the students within the campus community. SHS is committed to providing confidential and compassionate care to all students.

<u>General Information</u>: Student Health Services provides a variety of primary and specialty care services to help keep students at their optimum health. Located in the Saucier Wellness Center in O.K. Allen Hall at 220 Hebrard Blvd, our services are designed with students' needs in mind.

- All students who are taking six (6) or more hours in the Fall/Spring and three (3) or more hours in the Summer have been assessed a membership through the student fees at registration.
- Any student not meeting these hourly requirements may purchase a membership for the current fee. Membership fee services include assessments for any illness, minor injuries, general physicals and agreed management of any chronic illness. Additional services/materials such as laboratory work, procedures, IV therapy and a few others are billable services and are due at the time of the visit
- Although we can sometimes file with your insurance as a courtesy, we are not in network providers for any insurance plans except for plans available through the University. If you require a service we do not offer, or prefer to see an in-network provider, we can assist with getting you where you need to go.
- SHS operates utilizing a combination of appointment and work-in services. You may make an appointment by calling 337-482-1293, or by stopping by Student Health Service and scheduling with our staff. Work-ins will be assessed by a nurse. These patients may be seen the same day on an availability basis, or scheduled for a return visit.

 For your first time at our clinic, please complete the Health History form located online in the Patient Portal prior to your appointment. Bring your insurance card, driver's license and method of payment to every visit. Arrive 15 minutes before your appointment time to complete any required paperwork. Patients late to their appointments may need to be rescheduled.

Services NOT offered include dental care, obstetrical care, management of unstable chronic illness and care of injuries sustained as a result of an auto accident or work related accident. X-rays can be obtained off site from several different providers. Serious illnesses or injuries may be referred to a specialist or medical facility in the area for management. The SHS staff will assist with such arrangements. The University does not provide transportation.

Chronic medical problems: Students with chronic unstable medical illness are to be under the care of their personal physician. SHS will work in collaboration with their physician to assist with blood work, blood pressure monitoring, allergy injections administration, nebulizer treatments, and/or any other related procedures while they are attending UL Lafayette as long as their condition remains stable. Students with chronic medical problems can be assessed and treated at SHS for any other unrelated illness or injury.

<u>Our commitment to privacy:</u> The confidentiality of student health information is of paramount importance to us. Student Health Services follows all applicable state and federal laws related to the disclosure of medical and mental health information, and apply the highest professional standards of care.

Parking

The closest parking areas to Student Health Services is the Earl K Long parking lot (permit or daily pass required). The Wellness Center also has a number of dedicated parking spots for patients in front of the building, but parking in these spots requires a special parking permission slip to be displayed on the vehicle's dashboard (request one at the time of check-in if you parked here). Failure to display a parking tag may result in a ticket being given.

Lastly, it's a good idea to have a small supply of first aid items in your dorm room or apartment for self-care. Please visit our website of a complete list of items.